

## REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Arkansas

DATE: October 18, 2005

### STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

In Program Year 2004, 10.8 RES grant positions were used to carry out reemployment services. Four permanent positions were utilized to conduct Job Search Workshops for UI Profiled Claimants deemed likely to exhaust benefits in order to help these individuals secure employment, with the intention of reducing the Arkansas exhaustion rate. Based on the Job Search Workshop success we have observed in Oklahoma, our mentor state in the RES process, in PY 2004 we offered a one-day workshop instead of the 2-3 day workshops we were conducting in the past in order to reach more UI Profiled Claimants. All the Workforce Centers located in the state have been divided into four groups, with the four Job Search Workshop Coordinators conducting workshops for UI Profiled Claimants from each of the Centers. We also updated the materials used by the Job Search Workshop Coordinators, including materials given to Workshop participants. We believe that the Workshops helped cause the reduction in Arkansas exhaustion rates that was accomplished in PY 2004.

In addition to the four Job Search Workshop Coordinator permanent positions, Arkansas also utilized 4.8 full time equivalent part-time positions which was used for 12 intermittent positions to work with claim pay registers, work search codes, job applications, job orders, call-in and referral processes, and the feedback process to UI. These efforts also contributed to the exhaustion rate reductions that are reflected below:

#### PY03 Exhaustion Rates by Qtr

Quarter 1 - 40.2%  
Quarter 2 - 38.2%  
Quarter 3 - 37.6%  
Quarter 4 - 37.4%

#### PY04 Exhaustion Rates by Qtr

Quarter 1 - 38.0%  
Quarter 2 - 37.9%  
Quarter 3 - 36.9%  
Quarter 4 - 36.7%

We are pleased that significant reduction is reflected for each quarter of PY 2004 even though these reduced rates did not meet our aggressive target reduction rate decrease of 2.6 percent.